

# Andrew Blaser

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*Aspiring Cloud Architect who is a highly motivated IT Professional with 5+ years of experience maintaining IT operations across an enterprise. AWS Cloud Practitioner and Security+ certified, dedicated to continued learning by pursuing more IT certifications.*

## Cloud Experience

### AWS SERVERLESS WEB APPLICATION

NOVEMBER 2022

- Built a serverless web application to host a website that offers rides to your chosen location, similar to Uber.
- Deployed an EC2 instance with Cloud9 to run an IDE to change code and run commands within.
- Utilized AWS Amplify to deploy both the front and backend of the project.
- Created an AWS Lambda function that processed API requests from the website to send the ride to the desired pickup location.

## Professional Experience

### IEM, ORLANDO, FL

*Help Desk Analyst, April 2021–present*

- Support and maintain corporate Active Directory containing over 2,000 users and 100 security groups.
- Work within a ticketing system to provide users with efficient and effective resolutions to software or hardware-related issues.
- Managed an IT team of 10 for the largest COVID vaccination site in the United States that our company helped launch in Miami.

### ORLANDO HEALTH, ORLANDO, FL

*IT Field Technician, September 2020–March 2021*

- IT Technician working on the ELLiE software team, testing the new EPIC software on over 5,000 corporate computers, confirming compatibility between computers, software, and printers.
- Responsible for configuring and installing paper printers and label printers at over 50 different Orlando Health sites.
- Served as the first point of contact for printer-related issues throughout the hospitals and other hardware-related issues.

## Education

### UNIVERSITY OF CENTRAL FLORIDA, ORLANDO, FL

*Integrative General Studies*

- Minor: Sociology

## Skills & Certifications

- AWS Certified Cloud Practitioner
- Security+
- AWS S3
- AWS VPC
- AWS Security
- Active Directory
- Communication
- Leadership